

Terms & Conditions – Complimentary Europe Trip Offer by Arkade Developers Limited

Inclusions:

1. This complimentary Europe trip offer is valid for a maximum of four (4) individuals, comprising two (2) adults and two (2) children below the age of twelve (12) years, upon the booking of a residential unit from 19th April to 15th June 2025 as per eligibility criteria mentioned hereunder.
2. The Offer applies solely to bookings made within the following residential projects developed by Arkade Developers Limited: *Arkade Rare, Arkade Nest, Arkade Vistas, and Arkade Pearl*.
3. Eligibility for this Offer is contingent upon:
 - a) the successful execution of a unit booking;
 - b) clearance of all applicable dues, financial obligations and completion of all registration formalities, in strict accordance with the prevailing policies and procedures of Arkade Developers Limited on or before 30th June 2025
4. The complimentary tour shall be scheduled to take place in December 2025, with the specific travel dates, destinations, and other details to be determined exclusively by Arkade Developers Limited at their sole discretion.
5. A comprehensive itinerary outlining the travel schedule, destination(s), duration of six (6) nights and seven (7) days, and the inclusions of the package shall be provided following confirmation of eligibility.
6. The Offer is strictly non-transferable, non-refundable, and not redeemable for cash. No substitutions, compensations, or adjustments shall be provided in the event of travel ineligibility, booking cancellations, or other circumstances preventing the utilisation of the Offer. The Offer does not permit modification of flat booking terms or conditions.
7. All participating travellers must possess valid passports and obtain all requisite visa approvals, unless otherwise specified in the inclusions.
8. The tour package shall include the costs related to visa fees (where mentioned), flights (Mumbai to), accommodation, internal transfers, and breakfast during the tour, as per the provided itinerary.
9. Arkade Developers reserves the absolute right to modify, substitute, or withdraw this Offer, in whole or in part, at any time and without prior notice, at its sole and absolute discretion.
10. Arkade Developers Limited shall not be held liable or responsible for any loss, injury, accident, mishap, illness, death, theft, damage to personal property, delays, cancellations, or any other unforeseen circumstances or incidents that may occur during the course of the complimentary Europe trip.
11. Participants acknowledge and agree that all travel is undertaken at their own risk, and Arkade Developers Limited bears no responsibility for the actions, omissions, or service quality of third-party vendors, including but not limited to airlines, hotels, transport operators, visa agents, tour organizers, or any other service providers engaged for the trip.
12. Participants are strongly advised to secure appropriate travel insurance coverage, including medical, accidental, and baggage insurance, prior to commencing the journey.

Exclusions:

The following shall not be covered under the Offer and shall be borne exclusively by the participant(s):

1. Passport issuance or renewal charges, immunisation and vaccination costs, hotel city taxes, and applicable local departure levies.
2. Optional services, including but not limited to upgrades to room categories or flight classes, local permit fees, and any charges related to photography, videography, or media equipment.
3. Additional Sightseeing, tours, or activities
4. Hotel early check-in or late check-out, unless specifically stated as included.
5. Meals and beverages (including alcoholic and non-alcoholic), unless explicitly included in the confirmed itinerary.
6. Any domestic or international flights not expressly listed as part of the package inclusions.
7. Baggage fees, including excess baggage charges and fees for any luggage not included in the fare class provided.
8. Gratuities, service charges, or tips extended for services during the tour.
9. Visa fees or associated expenses, unless expressly stated as part of the inclusions.
10. Any other incidental costs or personal expenses not specifically included in the confirmed travel itinerary.

Participants are advised to review all applicable travel guidelines and refer to detailed documentation for a comprehensive understanding of inclusions and exclusions.